



ATTENTION CUSTOMERS!

The Board of Directors for **HARRIS COUNTY WATER CONTROL & IMPROVEMENT DISTRICT NO. 110** has authorized notification that the District has retained a new water utility operations company effective **May 1, 2023**. Please note NEW information pertaining to your water and sewer services account.

New Operator:

Municipal Operations and Consulting, L.L.C.
20141 Schiel Rd
Cypress, TX 77433
(281) 367-5511 (PHONE) 281-367-5517 (FAX)
www.municipalops.com

Please visit the Municipal Operations & Consulting, L.L.C. website to become familiar with the services that will be provided to you.

Important Transition Information:

To report water leaks or sewer backups, call **281-367-5511**
[An operator is available to you 24 hours/day, 7 days/week]
Please call 281-367-5511, for billing questions or other information.

For timely processing of your water bill payments, please note the following:

Effective immediately, mail all payments to: Harris County WCID No. 110
20141 Schiel Road
Cypress, TX 77433

Continue to make checks payable to **Harris County WCID No. 110**

For **Online Bank Payments** make sure to update payment information at your bank for this new remit to address, and when you receive your new bill you will need to update your new customer account number. Both are critical to ensure proper posting of your payment.

If you are currently enrolled in automatic ACH service or recurring credit card, you will need to visit www.municipalops.com to set up a new online account. If setting up before receiving the first bill from Municipal Operations, please contact our office at 281-367-5511.

To use our automatic pay by phone, please call 346-439-7222. Remember your account number has changed from the one on your current bill.

Other payment services including e-check, credit cards, and walk-in CheckFreePay locations will be available before your next bill due date. Visit www.municipalops.com for updates to payment services as they become available. **Walk-in payments can be made at 25003 Pitkin Road, Suite D600, Spring, Texas 77386.**