

BEST TRASH TRASH SERVICE

Please have trash bins to the curb on Wednesdays and Saturdays by 7 a.m. and keep trash separate from your recycling items on Saturdays.

TRASH PICK-UP FAQ'S

- **What trash cans can I use?**
 - Can needs to be between 30-50 gallons.
 - Any can smaller than 30 gallon or if it is decorative may be considered trash and discarded as part of the collection.
 - Do not use trash cans with handles on the sides; it makes it harder to handle.
- **Can I place trash outside of my trash can?**
 - Yes but it should be bagged.
 - Place it/them next to your can.
 - Please limit bag(s) to no more than 40 lbs. each.
- **What is the limit for trash pick up day?**
 - No more than 10 total bags/cans or bundles.
 - Please limit bag(s) to no more than 40 lbs. each.
- **What if my trash can is stolen or damaged?**
 - A replacement Best Trash can is \$85 and you must contact Best Trash directly.
 - Submit an inquiry through the website.
 - Include photos and description of damage.
- **When is heavy trash day?**
 - Offered on both service day.
 - There are restrictions, so email Best Trash customer service for specific questions.
- **What items are excluded from Heavy Trash Day?**
 - See below in red.
 - If any items are placed out for pick-up and the item spills, Best Trash is NOT responsible for clean-up.
- **What about yard debris?**
 - No more than 10 total bags/cans or bundles.
 - Please limit bag(s) to no more than 40 lbs. each.
 - If you have hired a landscaper, they need to handle haul-off.
 - You can contact customer service for quotes on special collections.
 - Limbs and bush trimmings must be properly cut, tied, and bundled.
 - Best Trash will not haul off cut trees.
 - Please do not put limbs or yard debris in your can for disposal. It is unsafe for employees.
- **What about Saturday trash and recycle pick-up?**
 - Make sure your trash and recycle materials are clearly separated for pickup.
- **What if we have issues with trash service?**
 - Contact Best Trash directly and/or email office@wcid110.com and share.

ITEMS THAT CANNOT BE PICKED UP WITH REGULAR SERVICE

- Dirt, mulch, sod, trees
 - Bricks, tile, concrete
 - Tires
 - Construction debris or waste from contractors.
 - Sheetrock or insulation
 - Roofing material
 - Hazardous materials
 - Gasoline
 - Motor oil
 - Cooking oil
 - Car batteries
 - Any appliance that had freon **MUST** have a certification tag that freon has been removed.
- DO NOT POUR HAZADOUS MATERIALS IN SEWAGE DRAINS! THAT IS A CRIME AND WILL BE REPORTED.**

To contact Best Trash:

Phone: 281-313-2378

Email: customerservice@besttrashtexas.com

Website: www.best-trash.com

